rabbit hill
snow resort

JOB DESCRIPTION

Tube Park Attendant

REPORTS TO	Lift Operations Manager
DEPARTMENT	Tubing
POSITION TYPE	Seasonal; Part-Time or Full-Time
WAGE	Part-Time $15.00 per hour to start, Full-Time $17.50 per hour to start
SCHEDULE	Part-Time: evenings, weekends, and holidays. Full-Time: daytime and holiday availability. Start around mid-November.

POSITION SUMMARY

Tube Park Attendants keep the tubing park fun and safe for guests at Rabbit Hill Snow Resort, maintaining the tubing track and helping guests navigate the area. The ideal candidate uses good judgment, stays alert to conditions, and brings Rabbit Hill's values — Accountability, Innovation, Adaptability, Passion, and Community — into every guest interaction.

REQUIREMENTS

- Part-Time — must be at least 15 years of age and have availability for evenings, weekends, and holidays.
- Full-Time — must be at least 18 years of age and have daytime and holiday availability.
- Friendly and professional attitude.
- Able to work in adverse weather conditions.
- Strong understanding of risk management and safety.
- Able to use good judgment and make quick, sound decisions to prevent accidents or improve safety.
- Able to perform medium-high labour activities, including shovelling, raking, and clearing snow.
- Must be able to lift up to 80 lbs.
- Above-average customer service skills.
- Able to work effectively with minimal supervision.
- Be reliable and punctual — arriving late or missing a shift without notice puts real strain on your team and other departments who have to cover the gap.
- Must complete mandatory training modules before any shifts are given.
- Must be able to start work around mid-November.
- Use of cellphones is prohibited while on duty, operating or supervising equipment, or in view of guests.
- Reliable personal transportation required. Our location is not served by public transit and taxi service can be unreliable.

JOB DUTIES

- Model and promote Rabbit Hill's core values — Accountability, Innovation, Adaptability, Passion, and Community — through daily actions, team support, and guest interactions.
- Provide a friendly guest experience while instructing and assisting guests with safe tube loading and unloading practices.
- Understand slope conditions and take appropriate action to provide a safe experience.
- Perform and document all pre-operation checklists prior to opening.
- Monitor tubing slopes and tracks continually during tubing operations.
- Ensure all required signage is posted daily.
- Ensure proper placement and maintenance of all safety and fencing structures during operation.
- Remove appropriate fencing structures at close of operations to allow for grooming access.
- In the event of an injury, contact Ski Patrol, stop tubing activities, and assist Patrol.
- Report hazards, incidents, or safety concerns to a supervisor or manager promptly.
- A uniform jacket is provided. While on duty, only Rabbit Hill–branded attire or solid black clothing is permitted; clothing with other logos is not allowed.
- Be willing to assist other departments as needed, especially during peak periods.
- Perform other duties as assigned by a supervisor or manager.

WORKING CONDITIONS

- Able to stand and walk for extended periods.
- Must be able to ascend and descend stairs and navigate uneven and slippery terrain.
- Work almost entirely outdoors in warm, cold, snowy, and icy conditions.
- Working in a noisy, fast-paced environment with large numbers of guests at times.
- Reaching, kneeling, bending, twisting, pulling, pushing, and lifting.