rabbit hill
snow resort

JOB DESCRIPTION

Food and Beverage Cashier

REPORTS TO	Food & Beverage Manager
DEPARTMENT	Food & Beverage
POSITION TYPE	Seasonal
WAGE	Part-Time: $15 per hour to start. Full-Time: $17.50 per hour to start.
SCHEDULE	Evenings, weekends, and holidays; training in early November, starts by mid-November

POSITION SUMMARY

The Food and Beverage Cashier delivers a welcoming, efficient food service experience for Rabbit Hill guests, operating the cash register and helping keep the cafeteria clean and well-stocked. The ideal candidate is friendly, reliable, and enjoys working in a fast-paced, team-oriented environment, and brings Rabbit Hill's values — Accountability, Innovation, Adaptability, Passion, and Community — into everyday actions.

REQUIREMENTS

- Must be at least 16 years of age.
- Previous experience in cash handling, customer service, or point-of-sale (POS) systems is preferred.
- Strong communication, interpersonal, and organizational skills.
- Able to work effectively under pressure in a high-volume, fast-paced environment.
- Be reliable and punctual — arriving late or missing a shift without notice puts real strain on your team and other departments who have to cover the gap.
- Available for mandatory training around the beginning of November and able to start work by mid-November.
- Reliable personal transportation required. Our location is not served by public transit and taxi service can be unreliable.

JOB DUTIES

- Model and promote Rabbit Hill's core values — Accountability, Innovation, Adaptability, Passion, and Community — through daily actions, guest interactions, and teamwork.
- Provide friendly, professional, and positive customer service to all guests, staff, and volunteers.

- Operate the cash register efficiently, handling cash, debit, and credit transactions accurately.
- Maintain responsibility for the daily float, including cash reconciliation and remittance.
- Assist in maintaining lodge cleanliness by wiping tables, sweeping floors, and supporting custodial staff.
- Empty garbage and recycling bins as needed and ensure disposal areas remain clean.
- Restock food and beverage items in coolers, displays, and vending machines as required.
- Follow all Rabbit Hill policies, procedures, and safety standards, including food safety, sanitation, and health guidelines.
- Report hazards, incidents, or safety concerns to a supervisor or manager promptly.
- Wear the required uniform or Rabbit Hill logoed attire while on shift.
- Be willing to assist other departments as needed, especially during peak periods.
- Perform other duties as assigned by a supervisor or manager.

WORKING CONDITIONS

- Primarily working indoors in a fast-paced cafeteria environment.
- Occasional exposure to outdoor temperatures due to frequently opened doors.
- May be required to work outdoors briefly in cold weather conditions.
- High-volume, loud, and dynamic work environment.
- Extended periods of standing, walking, and performing tasks on your feet.
- Frequent reaching, kneeling, bending, twisting, pulling, pushing, and lifting.
- Regular use of cleaning chemicals as part of daily responsibilities.