



**rabbit hill**  
snow resort

# Job Description

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## Title

RFID Attendant

## Reports To

Lifts Manager

## Summary

This position will need to have strong customer service skills, a positive attitude, and be physically fit. Responsibilities will include watching and assisting customers go through the RFID gates and providing customers with a positive and memorable experience at Rabbit Hill Snow Resort.

## Job Duties

- Ensure a comfortable and friendly atmosphere for both guests and staff
- Meet and greet guests
- Watch and help guests at the RFID gates
- Answer customer questions
- Marshalling lift lines and enforcing Rabbit Hill policies without exception
- Follow all policies and procedures as set out by management
- Perform other duties as required

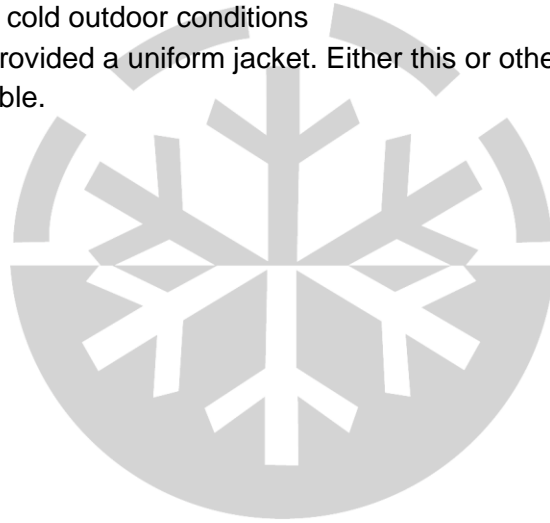
## Requirements

- Have a friendly and professional attitude
- Above average communication and customer service skills
- Ability to work effectively with minimal supervision
- Ability to work in adverse weather conditions

- Able to perform like to medium labour duties
- Must be able to lift up to 50 lbs
- Must be at least 15 years of age
- Must be able to attend training around in November
- Must be able to start work in November
- Must not use cell phones while in public view

## Working Conditions

- Stand, walk and remain on feet to perform job duties for extended periods of shift
- Reaching, kneeling, bending, twisting, pulling, pushing, and lifting
- Primarily working in cold outdoor conditions
- Attendants will be provided a uniform jacket. Either this or other Rabbit Hill logoed attire will only be acceptable.



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