



**rabbit hill**  
snow resort

# Job Description

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## Title

Park Patrol

## Reports To

Terrain Park Manager

## Summary

Park Patrol is responsible for the daily maintenance and operation of our 3 terrain parks and to ensure all safety measures are in place to provide our guests with a safe and enjoyable experience. Park Patrol also to ensure all guests using the terrain parks have a lift ticket, helmet, leash and the proper ability level and knowledge to ride the park safely.

## Job Duties

- Perform maintenance in three terrain parks including raking, waxing, checking for damage, shoveling, and checking the snow conditions
- Checking guests and school children for valid lift tickets, are wearing mandatory helmets, and assessing that they have the proper skill level and knowledge for the park they are utilizing
- Test features in a safe and controlled manner
- Sets up and maintains features, signage, fencing and understands how to minimize hazards
- Follows policies and procedures set out by management
- Coordinates with snowcat operators for evening/night builds and maintenance
- Maintains cleanliness and organization of terrain park shack, deck and terrain park
- Always interact professionally and positively with guests, staff, and volunteers
- Safely operate vehicles in accordance with Rabbit Hill procedures

## Requirements

- A passion to ride and promote a positive learning atmosphere
- Previous experience working in terrain park an asset
- Above average customer service skills
- Ability to work independently and as a part of a team
- Ability to enforce Rabbit Hill Terrain Park policies without exception
- Must be self motivated
- Intermediate to advanced snowboarding/skiing ability is an asset
- Must be able to work outdoors in all weather conditions
- Good physical condition and ability to perform medium labor duties
- Must be able to lift up to 50 lbs
- Must be able to occasionally work late hours for park builds
- Must be at least 16 years of age
- Must be punctual and have reliable transportation
- Previous experience working around machinery and building parks is a huge asset but not require
- Must be able to rake and shovel snow for extended periods
- Must be able to attend training
- Must be able to start work around Nov 12th

## Working Conditions

- Physically demanding job
- Working during the day and at night
- Standing, riding, walking for most of shift
- Working in adverse weather conditions for most of shift
- Reaching, kneeling, bending, twisting, pulling, pushing, and lifting
- Working in occasionally loud and fast-paced environments
- Working in high traffic areas with potential for collisions with skiers and snowboarders
- Working on variable terrain that could be snowy, hard, icy, or wet
- Working near heavy machinery during the day and at night