



# Job Description

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## Title

Ski/Snowboard Instructor

## Reports To

Snow School Manager and Snow School Supervisors

## Position Summary

**Ski/Snowboard Instructors** are essential members of the Rabbit Hill Snow School team. They are responsible for delivering high-quality instruction to students of all ages and ability levels while creating a safe, fun, and positive learning environment. Instructors play a key role in promoting a love for skiing and snowboarding, helping students improve their skills, and ensuring every guest leaves with a memorable experience.

This role requires professionalism, strong communication skills, adaptability, and a passion for sharing knowledge and enthusiasm for this sport.

## Key Responsibilities

- **Deliver High-Quality Instruction:** Teach engaging and effective ski or snowboard lessons to guests of varying ages and abilities, tailoring lessons to individual learning styles.
- **Safety First:** Prioritize the safety of students, guests, and coworkers by following Rabbit Hill's safety guidelines and protocols.
- **Uphold Policies and Procedures:** Consistently follow all Rabbit Hill and Snow School policies.
- **Professionalism and Punctuality:** Maintain a professional appearance and attitude; manage personal schedules to ensure reliability for all shifts and lessons.

- **Maintain Uniform Standards:** Keep instructor uniforms clean, presentable, and in good condition at all times.
- **Foster a Positive Learning Environment:** Create a fun, supportive, and productive atmosphere for students, fostering confidence and skill development.
- **Participate in Daily Training:** Engage in ongoing training sessions to improve both personal riding skills and instructional techniques.
- **Continuous Personal and Professional Growth:** Commit to ongoing self-improvement and strive to enhance teaching methods and on-snow skills.
- **\*\*Model and Promote Rabbit Hill's Core Values—Accountability, Innovation, Adaptability, Passion, and Community—**through daily actions, team collaboration, and guest interactions.
- **Support Team Success:** Work collaboratively with fellow instructors, supervisors, and Snow School staff to ensure a cohesive and supportive team environment.
- **Other Duties as Assigned:** Assist with Snow School operations or other resort needs as required.

## Requirements

- Must be at least 15 years old.
- Strong skiing or snowboarding skills.
- Must have reliable transportation to and from Rabbit Hill.
- Availability to work the full winter season (November through March), including weekends, evenings, and holidays.
- Professional demeanor with a commitment to providing exceptional guest experiences.
- Ability to work well with children, youth, and adults.
- Strong communication and interpersonal skills.
- Adaptability to varying guest needs and changing work environments.
- Previous teaching or coaching experience is an asset but not required.
- Willingness to learn and participate in continuous training.

## Working Conditions

- Physically demanding, outdoor role in all winter weather conditions.
- Exposure to risks inherent in skiing and snowboarding, including slips, falls, and collisions.
- Long periods of standing, riding, walking, and manual labor.
- Frequent reaching, kneeling, bending, twisting, pushing, pulling, and lifting.
- Working in loud, crowded, fast-paced environments.
- Navigating varied terrain, including snowy, icy, hard-packed, or wet conditions.