



Job Description

Title

Tube Park Attendant

Reports To

Lifts Manager

Position Summary

Tube Park Attendants will ensure fun and safe operations of the tube park. This position is safety and guest service oriented. Attendants are responsible for evaluating and maintaining the condition of the tubing track as well as helping guests navigate the tubing area. They help guests and control the flow of tubers by directing them to safe areas and marshalling lineups

Key Responsibilities

- Provide a friendly guest experience while instructing and assisting guests with safe tube loading and unloading practices.
- Understand slope conditions and take appropriate action to provide a safe experience
- Perform and document all pre-operation check lists prior to opening
- Monitor tubing slopes and tracks continually during tubing operations
- Ensure that all required signage is posted daily
- Ensure proper placement and maintenance of all safety and fencing structures during operation
- Understand and follow all policies and procedures set out by management
- Remove appropriate fencing structures at close of operations to allow for grooming access
- Model and promote Rabbit Hill's core values—**Accountability, Innovation, Adaptability, Passion, and Community**—through daily actions, team support, and guest interactions.
- In the event of an injury, contact Ski Patrol, and stop tubing activities and assist Patrol
- Other duties as required

Requirements

- Must have a friendly and professional attitude
- Must be able to work in adverse weather conditions
- Have a strong understanding of risk management and safety
- Must be able to use good judgment and make quick, sound decisions to prevent accidents or improve safety
- Able to perform medium to high labour activities
- Able and willing to shovel, rake, and clear snow
- Must be at least 15 years of age
- Must be able to lift up to 80 lbs
- Must have above-average customer service skills
- Must have reliable transportation
- Must be able to work effectively with minimum supervision
- Must complete mandatory training modules before any shifts are given
- Must be able to start work around mid November
- No use of cell phones while in public view

Working Conditions

- Able to stand and walk for extended periods
- Must be able to ascend and descend stairs and navigate uneven and slippery terrain.
- Attendants work almost entirely outdoors in warm, cold, snowy, and icy conditions
- Working in a noisy, fast-paced environment where large numbers of guests at times
- Reaching, kneeling, bending, twisting, pulling, pushing, and lifting
- A uniform jacket is provided. While on duty, only Rabbit Hill-branded attire or solid black clothing is permitted. Clothing with other logos is not allowed