



Job Description

Title

Cafeteria Cashier

Reports To

Food and Beverage Manager

Position Summary

The **Cafeteria Cashier** plays a key front-line role in delivering a welcoming and efficient food service experience for Rabbit Hill guests. The Cashier is responsible for operating the cash register, processing transactions, and providing excellent customer service. In addition, this role includes maintaining a clean, well-stocked environment and supporting overall lodge cleanliness and guest satisfaction.

The ideal candidate is friendly, reliable, and enjoys working in a fast-paced, team-oriented environment, always promoting Rabbit Hill's values and service standards.

Key Responsibilities

- Provide friendly, professional, and positive customer service to all guests, staff, and volunteers.
- Operate the cash register efficiently, handling cash, debit, and credit transactions accurately.
- Maintain responsibility for the daily float, including cash reconciliation and remittance.
- Follow all Rabbit Hill policies, procedures, and safety standards without exception.
- Assist in maintaining lodge cleanliness by wiping tables, sweeping floors, and supporting custodial staff.
- Empty garbage and recycling bins as needed and ensure disposal areas remain clean.
- Restock food and beverage items in coolers, displays, and vending machines as required.
- Adhere to all food safety, sanitation, and health guidelines.

- Model and promote Rabbit Hill's core values—**Accountability, Innovation, Adaptability, Passion, and Community**—through daily actions, guest interactions, and teamwork.
- Assist with other duties as assigned to support the Food & Beverage team and overall resort operations.

Requirements

- Previous experience in cash handling, customer service, or point-of-sale (POS) systems is preferred.
- Strong communication, interpersonal, and organizational skills.
- Ability to work effectively under pressure in a high-volume, fast-paced environment.
- Reliable, responsible, and able to manage time efficiently.
- Must be at least **15 years of age**.
- Must be available to work **evenings, weekends, and holidays**.
- Must have reliable transportation to and from Rabbit Hill (no public transit available).
- Must be available for mandatory training around the **beginning of November** and able to start work by **mid-November**.

Working Conditions

- Primarily working indoors in a fast-paced cafeteria environment.
- Occasional exposure to outdoor temperatures due to frequently opened doors.
- May be required to work outdoors briefly in cold weather conditions.
- High-volume, loud, and dynamic work environment.
- Extended periods of standing, walking, and performing tasks on your feet.
- Frequent reaching, kneeling, bending, twisting, pulling, pushing, and lifting.
- Regular use of cleaning chemicals as part of daily responsibilities.